

# Level Up Piano – Lesson Agreement

This agreement sets out the terms and conditions between **Level Up Piano** (the “Tutor”) and the **Student/Parent/Guardian** for piano lessons. By enrolling in lessons, you agree to the conditions outlined below.

## 1. Fee Payment

- Accounts for music lessons are issued on a term-by-term basis. If starting during a term, accounts are charged based on remaining weeks of term.
- The current lesson rate is **\$46 per half hour** or **\$92 per hour** (GST exempt).
- Lesson rates are reviewed and updated annually. Updates will be advertised via the Level Up Piano website.
- Fees must be paid in full by the **due date listed on the invoice**. Payment plans are available upon request.

## 2. Term Dates (2026)

- Term 1: Monday 19 January – Thursday 2 April (11 weeks)
- Term 2: Monday 20 April – Friday 26 June (10 weeks)
- Term 3: Monday 13 July – Friday 18 September (10 weeks)
- Term 4: Tuesday 6 October – Friday 18 December (11 weeks)

Weekly (30m, 1hr ) and fortnightly (1hr) lessons available. **Fortnightly students** in Terms 1 and 4 may start 1 week earlier to ensure all lessons are delivered.

## 3. Responsibilities of Parties

### a) Responsibilities of Level Up Piano

- Deliver all billed lessons for the term.
- Provide lesson times to students each week and advise if there are any changes. - Ensure staff are punctual for lessons.
- Recommend appropriate music texts and resources to be purchased by the student. - If a tutor is absent, the lesson will be rescheduled to another day and time within the term.

### b) Responsibilities of Students and Parents/Guardians

- Attend all billed lessons for the term.
- If a student cannot attend a lesson due to an external event, at least five working days' notice must be given to arrange an alternative. Without this, lesson fees will apply, and the lesson will not be made up. - For holidays taken during term time, two weeks' notice must be provided. Without this, lesson fees will apply, and the lesson will not be made up.
- If absent due to illness, notification must be given by 7:00am on the day of the lesson via text (0402 670 055) or email (leveluppiano@gmail.com). Without timely notice, lesson fees will apply, and the lesson will not be made up.
- Students are allowed up to two make-up lessons per term, provided adequate notice has been given. Make-up lessons will be delivered at a later date and time in the term.
- Adhere to tutor directions regarding preparation, including bringing the required folder, equipment, recording materials, and maintaining the instrument.
- Ensure students are properly prepared and equipped for lessons.
- Provide feedback to Level Up Piano on any issues as they arise.

## 4. Discontinuing Lessons

- To discontinue lessons, four weeks' notice in writing (via text or email) is required.
- Example: If notice is given in week 5 of a term, the final lesson will occur in week 9.

## 5. Agreement

By enrolling in lessons, you acknowledge that you have read, understood, and agree to the above terms and conditions.

To confirm your agreement, please complete the **online Lesson Agreement Form** here: [Lesson Agreement Form](#)

The full agreement PDF is always available for download here: [Full Lesson Agreement](#)